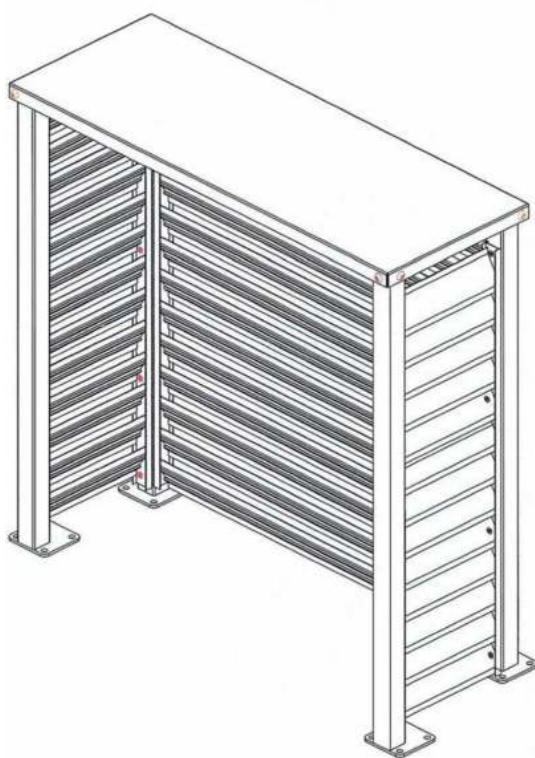




Proudly designed and built in Napier, New Zealand

Installation Guide

Classic Heat Pump Cover — Small / Medium / Large



WHAT'S INSIDE

- Before you begin & safety notes
- Tools & parts checklist
- Step-by-step assembly
- Care, maintenance & warranty

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GETTING STARTED

Before You Begin

A few minutes of preparation makes for a smooth installation.

Thank you for choosing a Pacific Outdoor Solutions heat pump cover. Every cover is made from powder-coated aluminium, engineered to handle New Zealand's coastal winds, UV exposure and heavy rain, while giving your outdoor unit 360° airflow and up to 40% noise reduction.

This guide walks you through everything you need to install your cover safely and correctly. Please read it in full before you begin, and keep it somewhere safe for future reference.

Before You Begin — Checklist

- Unpack all parts and check them against the Parts Checklist on page 3 before starting.
- Choose a firm, level surface with enough clearance for the heat pump to draw and expel air freely.
- We recommend two people for assembly — the frame is easier to hold steady with a second pair of hands.
- Have your tools ready (see Tools & Parts, page 3).
- Do not fully tighten any screws until the whole frame is assembled and square.

Safety First

Take care when handling aluminium panels — edges may be sharp, and we recommend wearing gloves where practical. If your installation is near gas or electrical connections, take appropriate precautions and consult a qualified professional if you are unsure.

PREPARATION

Tools & Parts

Everything you need before you start building.

Recommended Tools

- Phillips / Pozidriv screwdriver or cordless drill driver
- Tape measure
- Spirit level
- Safety gloves
- A second pair of hands (recommended)

Parts Checklist

ITEM	DESCRIPTION	QTY
A	End Panel (left)	1
B	End Panel (right)	1
C	Front Panel	1
D	Top Panel	1
E	Self-tapping screws, M4.2 × 19mm	8
F	Self-tapping screws, M4.2 × 19mm	8

Fixings not included

Fixings for anchoring your cover to the ground are not supplied, as these depend on your surface type (concrete, deck, paving, etc). See Step 4 — Secure & Finish for guidance.

STEP 1

Choose & Prepare Your Location

Getting the site right makes everything after this easier.

Your heat pump cover is designed to fully enclose your outdoor unit while still allowing the airflow it needs to run efficiently. A little care choosing the site now will save you having to move it later.

- Confirm the cover size matches your heat pump using our online Compatibility Tool at pacificheatpumpcovers.com.
- Allow clearance around the sides and top of the unit for uninterrupted airflow, in line with your heat pump manufacturer's recommendations.
- Choose a firm, level base — a concrete pad, deck, or well-compacted ground all work well.
- Leave enough room around the cover to access the unit for servicing.
- Check the site is free of overhanging branches, sprinklers, or anything that could restrict airflow once the cover is in place.

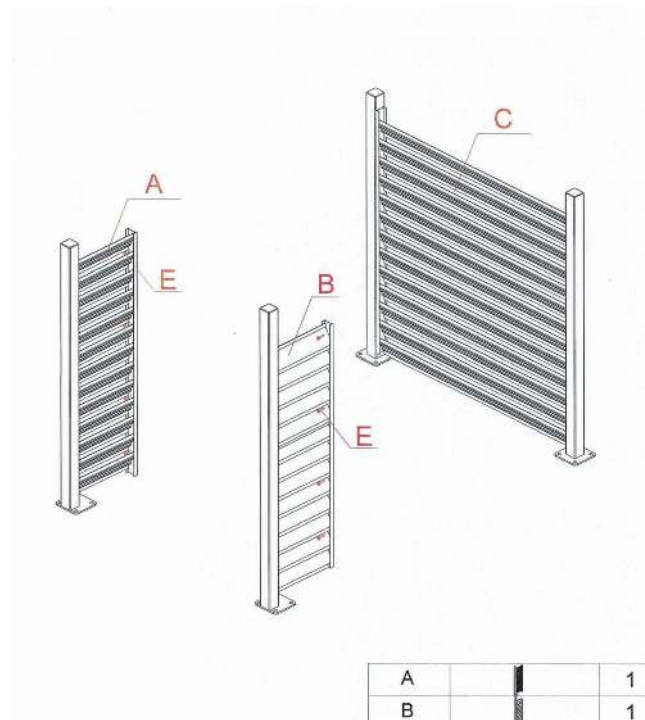
Tip

Not sure which size you need? Use the free Compatibility Tool on our website to match your heat pump brand and model to the correct cover size in seconds.

STEP 2

Assemble the Frame

Join the two end panels to the front panel to form the body of the cover.



1

Stand End Panel A and End Panel B upright on a flat surface, base plates facing down.

2

Position Front Panel C between them so the slats line up and the corner posts sit flush.

3

Secure Panel C to Panels A and B using the E screws (M4.2 × 19mm), working from top to bottom on each side.

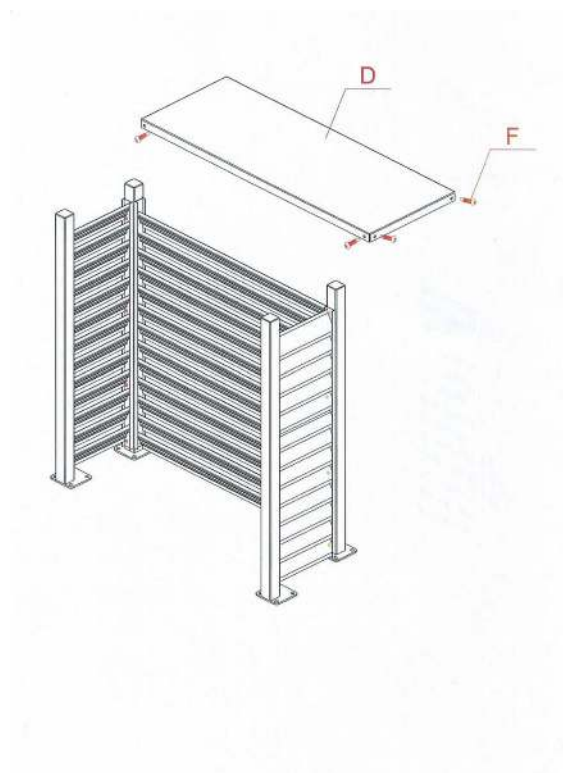
4

Check the frame is square before fully tightening – measure diagonally corner to corner; both measurements should match.

STEP 3

Fit the Top Panel

Add the top panel to complete the frame.



1

With the frame assembled and square, lift Top Panel D into place over the posts.

2

Align the pre-drilled holes in the top panel with the corner posts.

3

Secure the top panel using the F screws (M4.2 × 19mm) at each fixing point.

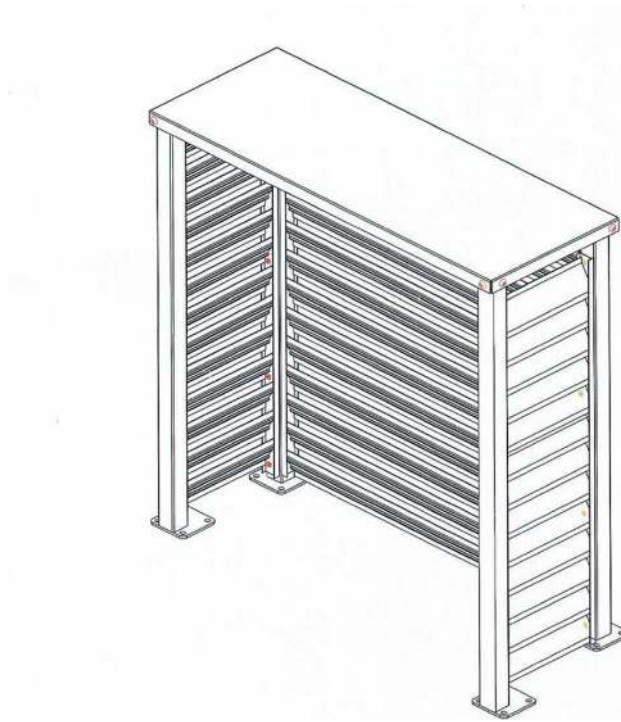
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Go back over all E and F screws and tighten fully once the whole cover is square and level.

STEP 4

Secure & Finish

Anchor your cover in place and give it a final check.



- 1 Position the assembled cover over your heat pump unit.
- 2 Check the cover is level and sitting evenly on all four legs.
- 3 Anchor each base plate to your surface using fixings suited to your ground type (not supplied) — for example, concrete anchors for a slab, or timber screws for a deck.
- 4 Give the frame a final check: all screws tight, the cover square, and airflow clearances maintained.

Nice work!

Your Pacific Outdoor Solutions heat pump cover is now installed.



AFTERCARE

Care & Maintenance

A little care keeps your cover looking its best for years to come.

Your cover's powder-coated aluminium frame is built for New Zealand coastal conditions — resisting rust, UV fading and heavy rain. A little regular care will keep it performing and looking its best.

- Rinse with fresh water every few months, especially in coastal or salt-exposed areas.
- Clean with a soft cloth and mild soap and water — avoid abrasive cleaners or solvents.
- Check screws and fixings periodically, and re-tighten if needed.
- Keep the area around the unit clear of leaves, debris and plant growth for the best airflow.
- Inspect base plate fixings each season, particularly after storms or high winds.

Living near the coast?

Salt air accelerates wear on any outdoor product. If you're within a few hundred metres of the sea, rinsing your cover monthly will help it stay in top condition for longer.

SUPPORT

Warranty & Support

We're here to help, before and after installation.

If you have any questions during installation, or notice an issue with your cover on arrival, please get in touch — our team is happy to help, no matter how small the question.

Get in Touch

EMAIL	enquiries@pacificoutdoorsolutions.co.nz
PHONE	06 842 0512
WEBSITE	www.pacificoutdoorsolutions.co.nz

Returns & Refunds

If your cover arrives damaged, please notify our customer service team within 30 days of purchase at enquiries@pacificoutdoorsolutions.co.nz — items received damaged can be returned or refunded. This does not cover damage caused during assembly or installation, or change of mind. Full policy details are available on each product page at pacificheatpumpcovers.com.

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